

## Healthcare Update

The Business Committee, Downstream Development Authority, Members of the Quapaw Casino Authority and The Quapaw Tribal CFO have been working for more than 24 months to find ways to increase value and reduce costs in our four health plans including Rx and medical. The four plans are the Quapaw Tribal Member Plans, the Quapaw Government Employee Plans, the Downstream Casino Plans and the Quapaw Casino Employee Plans.

In this process, we have had great financial success in changing our prescription benefit plan (PBM) from MedTrak Rx to MedOne, saving annually approximately \$500,000 Tribe wide. It was a busy transition with some challenges, but we are moving forward much more smoothly.

The Quapaw Tribe, Downstream Casino Resort and the Quapaw Casino, as part of this long process, plan to go out to the market and research current market rates for our four plans outside of the PBM and look at medical benefits. It is a process that is used on many of our large agreements when they expire or get close to expiring. We will, with the help of an outside, highly-experienced firm and recommended by several large local businesses, survey the market for pricing on third-party administrators (TPA's) and utilization review. Soon, we will also begin shopping the markets for stop loss plans, update the plan designs, and weigh the options for a larger, more cost effective, higher discount preferred provider network (PPO). The firm will also review our voluntary products, the product providers, and the fees charged for each product. We will have detailed monthly reporting, projected claim's costs for future years for each plan, operational transparency, and attorney access. All of which will help us plan for and manage with a greater degree of certainty, the current and future costs of our benefits plans.

Our current provider, Mr. Rob Weaver, owns Native Care Health (NCH) and they process all claims and take calls from members from the four entities (daily plan services) as the services relate to the plans in place. DCR and the Tribal Member Plan will have NCH as our TPA until 12/31/18. The Tribal Employee Plan renews on 9/1/18 and Quapaw Casino on 7/1/18. So, the timing is very much in-line with common practices and with the schedule so we can maintain quality services, and we don't struggle with any issues of plan services or operations. MedCase also owned by Mr. Weaver will continue doing utilization review on claims processed by NCH.

During the Request for Proposals (RFP), we plan to include Mr. Weaver and his companies, and his proposals will be welcome. Our plan is to get the best value for our valuable resources in providing these vital benefit plans. Between all four entities and plans, the Quapaw Tribe spends over \$50,000,000 annually, and it's very important we responsibly manage expenses. We continue to collect the detailed three years of raw claims data that belong to the Quapaw Tribe, with Mr. Weaver and his attorneys in a positive way to get the best rates available without compromising HIPAA and other laws.